

YES Interagency Government Team Monthly Report

Group: YES Communications Strategic Planning Workgroup

Date: April 2023

Baseline Report Date: August 2020

Current Tasks and Deadlines/Target Dates:

(Highlights are updates)

- Collaborate with the Division of Behavioral Health on a series of communications about HB 233 (I.C. 16-2426A) to aid families and hospital staff in understanding the process and options they have with state supports leading up to and after discharge from a hospital or residential placement. The communications will also discuss the role of the Quick Reaction Team in helping families during and after the discharge process, address frequently asked questions, and provide important contacts for families.
 - Additional sponsor review underway
- **Make YES website updates**
 - IGT requested website changes:
 - [New Appeals webpage created.](#)
 - Accessible from homepage, Main Menu, Contact Us page and Parent page.
 - Review in process of Parents page to consolidate “Resources” list for improved navigation.
- **Document translation:**
 - Spanish translation of two additional Medicaid/Liberty documents underway, related to Cost Sharing and Eligibility.
- **Due Process video**
 - Plan in development for initial content creation and review.

Describe Any Barriers/Roadblocks:

N/A

Requests & Updates

- The workgroup’s Youth Leader has stepped down. Workgroup will work with IFF/FY Idaho to identify a new Youth representative for group to ensure Youth voice and input in communications.
- The YES Communications Strategic Planning Workgroup is working to build a list of communications that may have been identified as needs by other workgroups or subcommittees. If you have any external communication needs for public audiences, please e-mail Jon Meyer, Jonathan.Meyer@dhw.idaho.gov so the workgroup can add it to their list and work to prioritize upcoming communication development.

This report is created by the YES Communications Strategic Planning Workgroup to inform the members of Interagency Governance Team (IGT)

Describe Resources That Are Needed to Meet Timeline:

- Use of DBH administrative support for meetings, and other staffing resources as identified for Specific Communication Teams.

Additional Information the IGT Needs To Know: (anecdotal, relevant input, news, etc.)